



Holiday Programme FAQs



Bring a BIG packed lunch and water bottle!

Afternoon Tea provided for children booked Long Day



Apply sunscreen before arriving and bring a hat!



FREQUENTLY ASKED QUESTIONS



No need to bring cash. Extra fees are included in your invoice



Bring all your energy and great ideas and be ready for heaps of fun!

Do you have space?

Bookings are approved in the order they are booked - the early booker gets the space! :-)
So we cannot tell offhand if we have space - we suggest you jump online [here](#) and book. For holiday programmes, the PayNow feature automatically secures your booking.

Where is it held?

Please see the address on the flyer (top right hand side)

What does my child need to bring?

Bring a big PACKED lunch, appropriate clothes and shoes for the activities, a SUNHAT from September to April. This information is also on the flyer. Please NAME all belongings.

How do I book?

Jump online [here](#)
Register yourself, enrol your child/ren, and then you will be able to book the days you need.
Choose your venue by hitting the "down" arrow and scrolling down until you find your venue.

I can't get there at 7.30am/8am, is it okay to drop off later?

ONSITE DAY: Yes, if the programme is an onsite day, you can drop off anytime that suits you.
TRIP DAY: If it's a trip day, please drop the child/ren off at the time specified (if not specified, the Lead Supervisor will advise you what time you need to be there)

I might be early picking up, is that okay?

ONSITE DAY: Yes, if it's an onsite day then we are there all day and you can collect any time :-)
TRIP DAY: If it's a trip day, please check with the staff on dropoff what time we'll be back

If I can't collect my child on time, what happens?

If you've booked a School Day, then your session will switch over to the Full Day and the extra charge will be added to your account.
If you arrive later than the end of the day, you will be charged \$1 per minute late fee

I'm a WINZ client, do I still have to pay the invoice?

If your subsidy has been confirmed, then you will need to pay the Parent Portion by the Due Date on the invoice.
If your subsidy has not been confirmed, then you do need to pay the invoice by the Due Date. Any amount that winz subsidises can be refunded back to you once received.

What age children is this programme suitable for?

Age 5 - 13 yrs
The children attending are mostly in the middle range of that age group.

I don't want my child/ren to go on a trip, can they stay onsite?

Only if there's an onsite day option advertised - then you can book the onsite option.
If the only option advertised is a Trip Day, then there is no onsite (the trip may be planned because we need to vacate the hall for another group or the school may require the hall for maintenance etc)

Play Time has many convenient venues, so if you are able to drop your children off at a different Play Time venue, check if they have an onsite day available :-)

Does my child need to attend the school the programme is at?

Can my child bring a relative/friend from a different town/school?

The programme is open to children from all schools. Children do not need to attend the school the programme is delivered at.
Yes, you can book a relative or friend - but you will need to add them to your profile in order to book them. Only booked children are permitted to be onsite with Play Time children.

Is there a sibling discount?

There is not a sibling discount. There is a full week booking discount (excluding extra cost activities). The full week booking discount is manually loaded after the booking is made.